



Integrated Standards Enforcement Systems

Are you best practice in risk management?

The ISES® enterprise risk management tool enables a business to manage a multitude of risk systems ranging from daily operational activity through to the Boards strategic risk strategies. ISES® saves managers up to 70% of administrative time so that they can get on with reducing non compliance and cost.

“ The breadth of application of ISES® is limited only by the skill and imagination of the user ”

Tony Smith - Manager Business Risk and Compliance, East Gippsland Water

ISES® is synonymous with worlds best practice for integrated risk management. ISES® allows managers to customise the risk approach to their exacting needs whilst abolishing the cylindrical or “manager centric” approach to risk management. This gives consistency and efficiency to all aspects of the business.

Best Practice Integrated Risk Management



ISES® VALUE AND FEATURES

Would your business be trading if it didn't have risk management accreditations?

Are risk management systems seen as a cost to the business or a way of managing performance?

Perhaps it is time for the Board and CEO to see the value that risk and quality management systems add to the business. Icon Global Link and our strategic partners are here to help you prove the value added by risk management and show the return on investment for software tools to assist you in doing your job more efficiently.

If someone told the accounts department that they had to stop using their accounting software and go back to using MS® XLS they would be laughed out of the business right? So why are quality management systems that have more inter-connective relationships than accounting software, managed by MS® Word and MS® XLS? This question is only answerable by someone that understands the complexity of the risk management approach and the following features of the ISES® software:

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INTEGRATED STANDARDS ENFORCEMENT SYSTEM (ISES®)

Functionality	Description	ORM	CMS	PRP	SRM
Written In .NET2 Language	Provides a professional look & feel of a user friendly Microsoft® product	✓	✓	✓	✓
SQL Database Driving the System	Ideal for managing multi-user or multi-site locations & a safe place to keep data	✓	✓	✓	✓
Windows Explorer® Functionality	Allows dragging and dropping, copy & paste, import & export of data	✓	✓		
Advanced Flowchart Tool	Process mapping, steps automatically cascade through to the risk assessment	✓			
Auto Renumber Entire Plan	Renumbering the flowchart steps rennumbers all associated documentation	✓			
Multiple Risk Systems & Risk Wizards	Including OHS, EMS, HACCP, Chain of Responsibility, Quality, Productivity, ISO & more	✓			
Customisable Risk Matrix	Based on the Australian & New Zealand Standard AS/NZ:4360	✓			
Customisable Risk Decision Tree	Develop your own decision trees for significant hazard control point type determination	✓			
Rich Text Editing & MS® Word Import	For creating plan documents with the ability to import MS® Word files	✓	✓		
Advanced Copy & Paste Functionality	Copy & paste of risk plan components including folders, flowcharts, & risks	✓			
Export / Import Capabilities	Any folder or plan can be exported and imported to any other ISES® user	✓			
PDF Writer Embedded in System	Ability to convert any plan or document in the system to a PDF & add to your file or document management system	✓	✓		
Merge Field Functionality	Automatically update company-wide documents with site specific details		✓		
Site Document Allocation	Virtually allocate & version control corporate documents to multiple plans		✓		
Multiple Access Levels	User level security including administrator, edit, view only & data entry		✓		
Automated Document Control	Schedule document review & capture document changes per version	✓	✓		
Data Capture	Manual entry or interfacing with legacy systems or hand held devices		✓		
Pre Requisite Program Management	Pre requisite programs including approved supplier certificate management			✓	
Strategic Risk Management & Compliance Dashboard	Ability to link operational risk to strategic risk & stakeholders. Automate templates for monthly reports. Strategic risk dashboard for key performance indicators				✓

The screenshot displays several key components of the ISES software:

- Flowchart:** A process flowchart with steps: 1. Reveal, 2. Storage, 3. Manufacture, 4. Transport, 5. Inspection, and 6. Delay.
- Risk Decision Tree:** A decision tree starting with "Has a risk assessment deemed this risk significant?". If "No", it leads to "Comp". If "Yes", it asks "Can the risk be avoided or eliminated?". If "Yes", it leads to "Comp". If "No", it asks "Will a subsequent step(s) act to mitigate this risk?". If "Yes", it leads to "CP". If "No", it leads to "Comp".
- Add Risk Dialog:** A window for adding a new risk. Fields include: Process Step (1 - Reveal), Risk System (HACCP), Risk Type (Chemical), Description (Chemical residues from excessive use of chemicals or incorrect with holding periods), Consequence (Major), and Likelihood (Possible).
- Control Point Record Sheet:** A table for tracking control points. Headers include: Date/Time, Who, ID, Result, Comply, Corrective Action, and Verify.
- Compliance Dashboard:** A dashboard showing risk types (Food Safety, OHS, Chain of Responsibility, Environmental) across nodes (Farm, Transport, Processor, Transport, Distribution). It uses green checkmarks and red X's to indicate compliance status.